### Online Resources

- 1. IT Web site http://it.santarosa.edu
- 2. E-mail Web site http://www.santarosa.edu/email

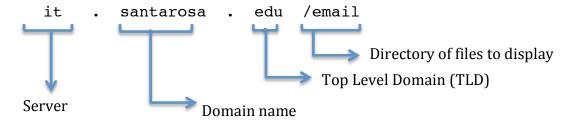
# Key Things to Remember

- 1. Be alert and aware take a moment to examine the E-mails you receive
- 2. Use rules to filter messages
  - a. http://www.santarosa.edu/email/
- 3. Set your SpamAssassin scores, allow, and deny lists
  - a. http://it.santarosa.edu/email/spamprefs

### Setting Your SpamAssassin Scores

- 1. A larger score means more "spammy" content gets through less E-mails are marked as spam
- 2. A smaller score means less "spammy" content gets through more E-mails are marked as spam

#### **Domain Name Grammar**



Easy trick to figure out where you are: Ignore everything after a slash, read right to left.

This tip can be used for URLs for Web sites as well as in E-mail addresses.

Examples of safe Santa Rosa Junior College domains:

- 1. it.santarosa.edu IT web site
- 2. www.santarosa.edu Main SRJC web site
- 3. online.santarosa.edu Distance Education web site

#### Examples of spoofed domains:

- 1. www.santarosa.edu.ca .ca is not our TLD. In fact, .ca stands for Canada's TLD
- 2. domain.com/santarosa.edu Remember, anything after the slash is simply a directory of files. In this case, domain.com is where those files are hosted, not santarosa.edu.

# How to Detect a Phishing Attack

- 1. If the "from E-mail address" isn't from someone @santarosa.edu
- 2. If any link in the E-mail points to something other than santarosa.edu
- 3. Hover over (don't click!) links to verify where they will take you, example 2

Original Message			
From: Rita [mailto: s@mesacc.edu]			
Sent: Tuesday, July 26, 2011 11:21 AH			
Subject: Mailbox Upgrade			
Attn: Faculty/Staff/Students,			
This message is from our Helpdesk Team to all webmail account owners.			
We noticed that your webmail account has been compromised by spammers. It seems they have gained access into our database and have been using it for illegal internet activities.			
The center is currently performing maintenance and upgrading its database. We intend upgrading our Email Security Server for better online services.			
To re-validate your mailbox and upgrade your account, please click below			
http://www.my3q.com/go.php?url=upgrad7543/9400			
In order to ensure you do not experience service interruptions, please upgrade your account to prevent it from being deactivated from our database.			
Thank you for using our online services.			
Rita			
For Helpdesk Team			

Example 1 – From E-mail address is not from someone @santarosa.edu, link in E-mail does not go to a santarosa.edu address

From: Mary	[mailto:	@cornell.edu]	
Sent: Wednesday, April 27, 2011 6:15 PM			
To:			
Subject: Mailbox A	lert		
	you will not be	ver your mailbox limit which is 250MB as set by your mailbox manager, you are able to create new e-mail to send or receive messages until you validate your unt, click here:	
IT Help Desk.		http://azxdjuv.tk/	
The second second second			

 $\ \, \textbf{Example 2-Hover over (don't click) links to verify where they will take you. In this case, it will not take you to santarosa.edu \\$